

St. John's Healthcare Foundation

Fiscal Year 2019-2020 Impact Report



St. John's
Healthcare Foundation®
A Dignity Health Member

Our mission

As members of Dignity Health, St. John's Regional Medical Center (SJPMC) and St. John's Pleasant Valley Hospital (SJPVH) make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

St. John's Healthcare Foundation is committed to supporting the charitable and community health care mission of SJPMC and SJPVH through fundraising and relationship building. The Foundation solicits philanthropic gifts, provides stewardship of these gifts, and grants funds to the hospitals to advance the community's access to health care.

Our vision

A healthier future for all—inspired by faith, driven by innovation, and powered by our humanity.

Our values

- Compassion • Inclusion • Integrity
- Excellence • Collaboration

Table of contents

- 2 Our mission
- 3 Leadership message
- 5 COVID-19 response
- 6 Circle of Dignity Campaign completion
- 7 Emergency Department expansion project
- 8 Giving by the numbers
- 9 How funds are raised
- 10 Grant awards
- 11 Your support at work
- 12 St. John's Hospitals by the numbers
- 13 Meet the foundation
- 14 Recognition

Board of directors

Chair

Dan Burrell

Vice Chair

Katherine Edsall Wells

Treasurer

Tom Cronley

Secretary

Dustin R. Dockter

Immediate Past Chair

Greg Glover

President and CEO

Darren W. Lee

Board Members

Raj Bhatia, MD, FCCP

Dean Black, MD

Mary Fish

Suzanne Fussell, MD

Jace Lad

MaryAnne McCabe

James McPherson, MD

Joseph Muklevicz

Nancy Schreiner

Haimesh Shah, MD

Tania Shapiro

Brooks Wise

Emeritus Board Member

Nancy Borchard

A message from our leadership



Darren W. Lee
President and CEO
St. John's Regional Medical Center
St. John's Pleasant Valley Hospital



Dan Burrell
Board Chair
St. John's Healthcare Foundation

2020 was truly a year like no other. None among us could have foreseen the historical events of this past year. While every person around the world has their COVID-19 story, their struggle, their doubts, and their cherished silver linings, we at St. John's Hospitals are so proud to be among those at the center of this pandemic, working every day to serve our community.

Through all of the challenges of 2020, some bright spots have emerged: heroes among us. Heroes like our hospital staff, who every day step up and prioritize care for those beyond themselves. Heroes like our community members, donors, and volunteers, who selflessly think beyond their own needs to provide for others. The outpouring of heartfelt gratitude and support that our community has shown our frontline caregivers has been humbling.

There were also many accomplishments to celebrate during the fiscal year 2019-2020 that the pandemic should not overshadow. St. John's Healthcare Foundation achieved its \$16 million fundraising goal for the Circle of Dignity Campaign. Our generous community proved once again that they are with us on this mission to provide Ventura County the highest quality health care that our friends, families, colleagues, and neighbors deserve.

At St. John's Pleasant Valley Hospital (SJPVH), we introduced the first and only cardiac electrophysiology program in Camarillo that diagnoses and treats abnormal heart rhythm disorders and completed the construction of the new Chapel, which offers visitors an inclusive place for reflection, prayer, and healing. At St. John's Regional Medical Center (SJRMC), we opened the first and only all-private room NICU in Ventura County, allowing parents to stay close to their newborns receiving intensive care. We also welcomed patients to our newly expanded Emergency Department (ED). We completed the state-of-the-art neurointerventional biplane angiography suite, providing neurosurgeons the most advanced imaging, to perform complex, minimally invasive procedures.

Our hospitals also received many accolades during the previous fiscal year. The ED at SJPVH became the first hospital in Ventura County to be accredited as a Geriatric ED by the American College of Emergency Physicians. SJRMC became the first and only hospital in Ventura County to earn the advanced Thrombectomy-Capable Stroke Certification from The Joint Commission for meeting the rigorous standards set forth for stroke care. Both hospitals were also recognized with the American Heart Association/American Stroke Association's Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award.

As you can see, thanks to your loyal support, St. John's Hospitals continue to make strides for the betterment of the health of our communities. I hope you take pride in knowing that your commitment to our hospitals has helped touch so many lives.

Darren W. Lee
President and CEO
St. John's Regional Medical Center
St. John's Pleasant Valley Hospital

Dan Burrell
Board Chair
St. John's Healthcare
Foundation



We are in this together



St. John's Hospitals successfully navigate a global health crisis

The COVID-19 pandemic has impacted all people in ways large and small. Life does not look like it did at the start of 2020, and no one knows that better than health care workers. St. John's Hospitals responded and continue to respond to the global health crisis swiftly, ensuring that the necessary supplies and equipment are available to care for our patients and protect our staff.

In turn, St. John's Healthcare Foundation reached out to our community with requests for support, and our community responded with an outpouring of support. In fiscal year 2020 alone, the Foundation's newly established Emergency Support Fund received \$93,728 in cash donations as well as personal protective equipment (PPE) and other critical items with a combined value of \$412,898.

The pandemic has placed added stress on an already demanding profession. Despite this, our staff continues to rally and make the best of a difficult situation, adjusting to a new reality of increased safety and patient care protocols, telemedicine services, and visitor restrictions while focusing on providing compassionate care.

Honoring health care heroes

Since the start of the pandemic, our community has honored St. John's employees and other essential workers in a variety of ways, including drive-by parades by community organizations and a synchronized flyover by local pilots. St. John's Hospitals launched "Hurrahs for Heroes" to thank all front-line employees for their dedication during this critical time. In addition, St. John's created a staff relaxation lounge at each campus, filled with snacks provided by the hospital gift shops and community donations.

"The community outpouring for our health care team has been incredible," said Darren Lee, President and CEO of St. John's Regional Medical Center and St. John's Pleasant Valley Hospital. "We are grateful for our community's continued show of appreciation and support."

The gratitude our community has shown through notes, meals, coffee, and words of encouragement has been a lifeline for our health care heroes. St. John's Healthcare Foundation expresses our sincere gratitude to our community for their support during this challenging time, as well as our admiration for the devotion of our health care heroes.

Circle of Dignity Campaign completed



St. John's Healthcare Foundation achieved the \$16 million fundraising goal for its Circle of Dignity Campaign in the summer of 2020. The capital campaign was dedicated to further improving patient care through added technology and enhanced facilities through modernization and expansion at St. John's Hospitals. The generous contributions of donors, hospital staff, and volunteers have propelled St. John's into a new era of health care, providing critical services to Ventura County's growing communities.

"Our communities deserve access to physicians from top medical schools, the most advanced technologies, and facilities that support care and healing," said Darren W. Lee, President and CEO of St. John's Regional Medical Center and St. John's Pleasant Valley Hospital. "These enhancements improve patient care and ensure that our hospitals continue to meet the needs of our community—today, and for future generations."

The community has been eager to support this effort, which provides upgraded health care technology and services to Ventura County. St. John's Healthcare Foundation received more than 2,000 gifts toward campaign efforts from nearly 900 donors.

"We are extremely grateful for the support of the donors who aligned with our vision for the future of

health care in our communities," said Dan Burrell, Board Chair of St. John's Healthcare Foundation. "Because of its magnitude, and the impact it will have on our residents, this is the most celebrated campaign in the history of the foundation. We are proud to support St. John's Hospitals in their endeavors to provide our community with the best care possible."

The Circle of Dignity Campaign contributed to the following modernization and expansion projects:

St. John's Pleasant Valley Hospital

- 50 new spacious and private acute care rooms
- Three new technologically advanced operating suites
- State-of-the-art cardiac catheterization laboratory (the first one in Camarillo)
- 12-bed preoperative and post anesthesia care unit (PACU)
- Beautiful new lobby and chapel
- Redesigned Café
- Charming gift boutique
- 71,000 sq. ft. hospital addition

St. John's Regional Medical Center

- Expansion of Emergency Department
- New Neonatal Intensive Care Unit
- Expansion of the Labor and Delivery Unit
- Mercy Cross Tower

Expanded Emergency Department enhances patient experience

After much anticipation, St. John's Regional Medical Center opened the doors to its newly expanded Emergency Department (ED) on August 4, 2020. Welcoming the first patients to the new facility was a seamless process facilitated by the collaboration of an exceptional team of board-certified Emergency Physicians, skilled nurses, and staff. The modernization and expansion of the ED was made possible by generous contributions of community members and volunteers to the \$16 million Circle of Dignity fundraising campaign of St. John's Healthcare Foundation.

"This new and improved Emergency Department is just one example of how we are investing in the health of our community," said Darren Lee, President and CEO of St. John's Pleasant Valley Hospital and St. John's Regional Medical Center, at the opening. "We are eager to share our expansion with the community, and look forward to the future of St. John's Hospitals."

St. John's ED is the busiest in Ventura County, caring for as many as 200 patients in an eight-hour period. To address the increase in patient volume and a greater anticipated need for future resources, St. John's expanded the size of the ED to more than 6,500 square feet and added the following new amenities for the benefit of patients and staff:

- Improved patient and ambulance entrances
- New and sizeable waiting area

- Three essential and private triage rooms
- Centralized nurse's station
- Private treatment rooms

The triage rooms allow our care team to deliver services such as blood draws and electrocardiogram checks to a patient in one sitting, instead of transporting the patient from the lobby back to a dedicated area for each service. Patients will continue to benefit from services like bedside registration to minimize delays and make their visits as seamless as possible.

"We are excited to serve our community with the added comforts, improvements, and technologies that this new space provides," said Dr. Patrick Um, Medical Director of the ED at St. John's Regional Medical Center.

Following the move into the new ED, construction on the original ED area began. In addition to the amenities listed above, the integrated ED will also boast the following when completed in 2021:

- A total of four negative pressure isolation rooms
- A total of 31 exam rooms (including one bariatric room and two psychiatric safe rooms)
- An in-department x-ray suite
- Three refreshed resuscitation bays



Giving by the numbers

In fiscal year 2020, nearly \$3 million was donated to St. John’s Healthcare Foundation by 735 donors. Every donor’s contribution made it possible for life-saving care to be provided to those who are most in need within our community. We are forever grateful for their kindness.

Total dollars raised

\$2,967,000	2020
\$ 876,000	2019
\$1,615,000	2018
\$1,266,000	2017
\$2,373,000	2016

Transfers to hospitals

\$2,784,000	2020
\$5,053,000	2019
\$2,297,000	2018
\$4,470,000	2017
\$3,017,000	2016

Total donors

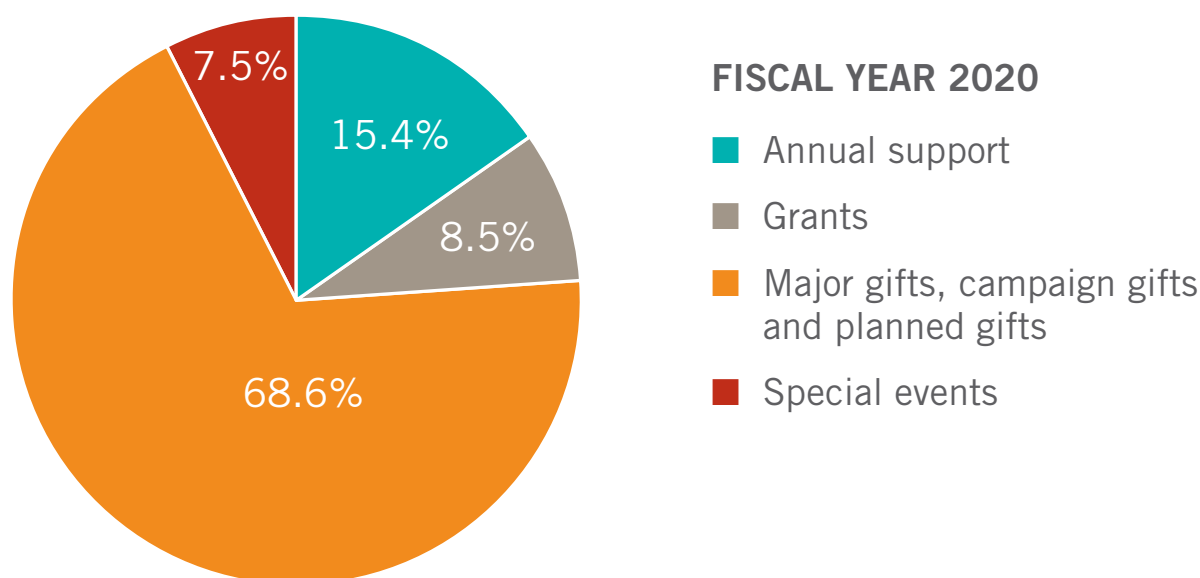
732	2020
446	2019
373	2018
593	2017
477	2016



How funds are raised

At St. John’s Healthcare Foundation, a diverse group of donors supports our ministry through a variety of ways—annual donations, grants, planned and estate gifts, events, and more. We, and the patients we serve, are forever grateful.

Donations, both large and small, enable the Foundation to provide cutting-edge technology, build and support health education and community outreach programs, support those who cannot afford the costs of health care, provide vital patient programs at no charge, and support improvements in patient care quality and safety.



What does it mean to be not-for-profit?

While for-profit organizations distribute surplus revenue to shareholders or owners, not-for-profit organizations invest these earnings back into their organizations to further achieve their mission and goals. As not-for-profit hospitals, St. John’s Regional Medical Center and St. John’s Pleasant Valley Hospital reinvest profits back into the hospitals and into our community by providing community benefit programs and charity care.

100% of your donations benefits the cause

St. John’s Hospitals cover all Foundation operating costs, which means that donor funds are never used to pay for any administrative costs. Because of this, **100% of your donation stays local and benefits our community by going directly to where it is needed most—patient care, programs and services.**

Grant awards

For the period July 1, 2019–June 30, 2020, St. John’s Healthcare Foundation was awarded \$253,000 in public and private grants for St. John’s Regional Medical Center and St. John’s Pleasant Valley Hospital for their inpatient and community benefit programs. These awards include:

The Arthur N. Rupe Foundation
for Caregiver Navigation Program
\$36,750

Gene Haas Foundation
for Emergency Support Fund
\$50,000

Greater Cincinnati Foundation
for Emergency Support Fund
\$8,100

Greater Cincinnati Foundation
for NICU
\$13,700

Meadowlark Service League
for Cancer Center Nutrition Program
\$7,500

Meadowlark Service League
for SAVI SCOUT® Radar Localization
System
\$8,000

Morgan Stanley Foundation
for SJRMC Equipment Fund
\$20,000

MUFG Union Bank Foundation
for Food Pantry
\$5,000

Prolacta Bioscience
for Emergency Support Fund
\$10,000

Raskob Foundation
for Food Pantry
\$20,000

Schwab Charitable Fund
for SJPVH Catheterization Laboratory
\$10,000

Swift Memorial Health Care Foundation
for Rehabilitation Program
\$2,574

Ventura County Community Foundation
for Caregiver Navigation Program
\$61,250








Your support at work

In fiscal year 2020, these are the top ten areas that were funded through donations made to the St. John's Healthcare Foundation.



St. John's Hospitals Fiscal Year 2020 by the numbers

Hospital

-  **108** years serving the community
-  **14,900** inpatient visits
-  **96,240** outpatient visits
-  **60,032** Emergency Department visits
-  **5,225** surgeries performed
-  **148** NICU babies
-  **1,098** babies delivered



Community Benefits

-  **5,113** Cancer Center services
-  **17** Community Wellness Programs
-  **59,703** persons served with Community Wellness Programs
-  **6,891** people served at the Food Pantry
-  **261,937** pounds of food delivered
-  **\$17,666,097** in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants, and other community benefits

Staff

-  **2,035** employees
-  **668** affiliated physicians with privileges and allied professionals
-  **754** nurses

Foundation

-  **\$2,967,000** total amount raised
-  **732** donors

Volunteers

-  **372** volunteers
-  **43,937** hours donated by volunteers
-  **\$1,195,093** value of hours donated by volunteers

Meet the Foundation

Established in 1985, the St. John's Healthcare Foundation is dedicated to advancing the mission of St. John's Hospitals through the development and coordination of philanthropic resources. We work closely with the Foundation Board of Directors and with the St. John's Hospitals administration team to ensure we invest these resources in support of patient care and community services.

We are proud to partner with the many individuals and organizations that are working every day to improve health care in Ventura County.

Foundation staff



Gail Summers

Vice President, Philanthropy

Gail.Summers@
DignityHealth.org

805.988.2635



Jill Lester

Development Assistant

Jill.Lester@
DignityHealth.org

805.988.2868



Heather Huffman

Manager of Philanthropy

Heather.Huffman@
DignityHealth.org

805.981.7308



Johannes Steffens

Grants and
Communications Specialist

Johannes.Steffens@
DignityHealth.org

805.988.2631

The St. John's Frontier Society

From its earliest days, generous donors have played an instrumental role in St. John's mission and its development into the largest and premier health care organization in Ventura County.

Wishing to leave a truly meaningful legacy, and recognizing the enormous returns that come from long-term investment in medical progress, members of The St. John's Frontier Society support St. John's Hospitals with planned gifts.

Planned gifts to St. John's Healthcare Foundation can be made through Bequests, Charitable Remainder Trusts, and Charitable Lead Trusts.

For additional information about The Frontier Society, please contact the Foundation at 805.988.2868.

Memorial and tribute gifts

In times of sorrow, a gift in memoriam provides the opportunity to honor the passing of a friend or a loved one. In times of joy, a gift in celebration serves as a unique acknowledgement of a milestone, such as the birth of a baby, a birthday, an anniversary or special occasion in honor of a friend, relative, colleague, or caregiver. These memorial and tribute gifts were received between July 2019 and June 2020.

In honor of

Robert Adkins

Dr. Elizabeth Babu

Mrs. Joan M. Barnes

Susan Bauer

Maribell Bernardo

Ronald Bianco

Alejandro Brilata

Ann Brown

Pat Busch

Betty Chapman

Robert Chass

Dr. Gina Fatimi

First responders

Wendy Fontanilla

Stephanie and Debra
Gohlke

Dr. Robert Improta

Jerry Zins and Dr. Robert
Improta

Ruth LaCasse

Jack Levy

Dr. Yu Cheng Liao

Regina Matthews

Dr. Megan Mescher-Cox

Carmen Mizrachi

Roberta Muklevicz

William and Jenna Munoz

Vera Olazabal

Kim Penny

Amanda Pheisen

Caroline Pheisen

Elizabeth Pretorius

Arturo Ros Rabano

Dr. Richard Rothschild

Grace Slusser's birthday

Susan

Joe Taff

Ms. Carol Turnbull

Dr. John Walters
Dr. Scott Zager
Mr. Jerry J. Zins Jr.

In memory of

Domitila Ambriz
Mrs. Mary Faye and Mr.
Steven Bassett
Hilda and George Beckers
Judy Benz
Ms. Betty Chappell
Charles H. Dollison
David L. Fish
Norman and Virginia
Forgea
Harold E. Friedman
Pat Gallagher
Mary Haydon
Robert Haydon
Dick Kuerger
Carlos and Marina Limon
Frankie Lopez
Dorothyanne Martell
John Martell
Mary McCarthy
Deacon John Mecozzi
Donna Mecozzi-Staton
Robert Moussou
Helen Niederberger
Minobu and Chiyoko
Nishimori
Dr. Lloyd John Ogilvie

Friedhilde Oliva
Carole Olsen-Bryan
Melanio and Matilde
Padernal
Michael Ann Rockenstein
Elvira J. San Jose
Henry Scanzio
Gerald A. Scott
Lawrence and Viola Soppe
Nick Sweetland
Mr. Dan Traub
Joseph Vega Sr.
Ronald Yung
Nancy Zaragoza

In recognition of caregiver

Ms. Melissa Bowden
Dr. Scott Lager
Dr. Matthew Larrew
Dr. Jocelyn Napod and
Dr. Gita Fatemi
Sean O'Fallon



St. John's Healthcare Foundation.

A Dignity Health Member

1600 North Rose Avenue
Oxnard, CA 93030

Tel 805.988.2868

SupportStJohns.org

Follow us



ADDRESS SERVICE REQUESTED

